



ADULT & CHILD
HEALTH

2018
ANNUAL REPORT



Allen Brown, CEO

NUMBER OF FOSTER CARE NIGHTS PROVIDED

IN FISCAL YEAR 2017-2018

55,868

IN FISCAL YEAR 2016-2017

55,092

IN FISCAL YEAR 2015-2016

55,001

"With hope, compassion and creativity, we deliver life-enhancing physical, social, and behavioral health care services."

We've lived that mission statement every day since our agency's inception in 1949, and today our services reach more people, in more communities, than ever before. In the past few years, Adult & Child Health has invested heavily to improve our support of people experiencing multiple life challenges in Central Indiana. For thousands of low-income persons and families we serve, A&C has expanded services in many areas to improve client access to care. To better serve the whole health needs of persons in our care, Adult & Child Health:

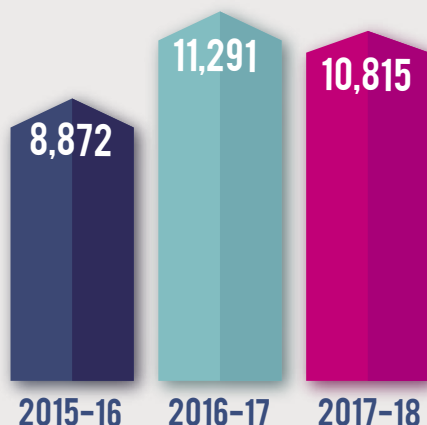
- Became a Federally Qualified Health Center (FQHC) Look Alike program, to provide primary care to underserved, disadvantaged populations
- Was certified by the State of Indiana as an Integrated Care Entity, demonstrating our commitment to the coordination & integration of primary and behavioral health services
- Launched Medication Assisted Therapy (MAT) in response to Indiana's opioid epidemic
- Implemented organizational best practices to assist and stabilize persons at high risk for suicide

- Expanded mental health services to several area schools
- Was reaccredited for 3 years by The Joint Commission, adding Ambulatory Care to our Behavioral Health accreditation Through the skillful, dedicated service of 634 diverse, mission-driven employees, we're able to make a significant impact on the lives of those we serve. Within the organization, A&C Health is proud of our flexible, employee-focused work culture. A workplace culture where we develop clinical leaders, empower teams, and encourage staff to identify opportunities for improvement and efficiency. We believe supporting the growth of our staff leads to better care and outcomes for the persons we serve.

This has been a great year for Adult & Child Health. We are proud of the impact we bring to communities and the support we have from our outstanding staff, our schools and governmental partners, and the many agencies and stakeholders who support us. We are grateful for the opportunity to serve the people and communities of Central Indiana.

~ Allen Brown
Chief Executive Officer

UNDUPLICATED CLIENT COUNT



PRIMARY CARE VISITS





Family Nurse Practitioner

Darlene Newell

Adult & Child Health is an innovative, mission-driven health care and social service organization committed to helping people live healthier lives and reach their goals. Through a whole health model of care, our services impact every stage and area of life. Our staff support people at home, at work, at school, and in the community.

69

Years of care
for Central IN
residents

634

Mission-driven
Employees

444,838

Hours devoted
to helping people
live healthier lives

3,865

Provided Primary
care visits

Adult & Child is governed by a volunteer Board of Directors who are representative of the communities we serve.

Chair

Sue Collins, RN

Case Management Society of America

Vice Chair

Steve Wohlford, COO

Johnson Memorial Hospital

Treasurer

Dustin Huddleston, Attorney

Huddleston & Huddleston

Secretary

Dawn Shimp, Admin. Research Asst.

ACT Center of Indiana

IUPUI Psychology Department

Baindu Bayon, Ph.D.

Molecular Genetics

Indiana University School of Medicine

Robert Marshall, Fellow

Building Excellent Schools

Tom Gaunt, Managing Director

Geometric Solutions, LLC

Robert Hurley, Attorney

Robert Hurley – Attorney at Law

Tony Roscetti, Vice President

PNC Bank

Carole McKinney, Instructor

Franklin College

Joe Villanueva, Chief Deputy

Prosecutor

Johnson County Presecutor's Office

Leslie Kelly, MSW

Program Director, Horizon House



2018 PRIDE Festival

PRIDE: More than 50 Adult & Child Health employees, friends and family members took part in the annual Indy Pride Festival on June 9, to show support for social justice, fairness, equality and diversity. Participants marched in the parade and helped spread the word about the agency's welcoming stance toward the LGBTQ community and its supporters.

#FOSTERINGLOVE CAMPAIGN: In May, to help commemorate Foster Care Awareness Month, Adult & Child Health addressed the foster crisis head-on. With a massive increase in need for foster parents and foster parent resources, Adult & Child Health partnered with local businesses and organizations to increase their support of Therapeutic Foster Care by donating funds, encouraging social media support, hosting donation boxes, and other efforts. This was the agency's first social media campaign designed to raise awareness around the immediate need for foster homes in Indiana, and it educated people on the many ways to support Indiana's foster children. The social media push resulted in a 383% increase in Facebook reach from April to May, and Twitter impressions increased from 2,302 in April to 39,100 in May. Additionally, Indianapolis mayor Joe Hogsett pledged his support.

Adult & Child Health Earns FQHC Status

In December 2017, Adult & Child Health's primary care clinics received designation as a **Federally Qualified Health Center (FQHC) Look Alike program**. Under the Health and Resources Services Administration (HRSA), Federally Qualified Health Centers ensure access to health care for underserved communities and vulnerable populations, regardless of a patient's ability to pay.

A long-term provider of mental health, addictions, and child welfare services, Adult & Child is a relative newcomer to primary care services. Achieving federal designation for primary care allows Adult & Child to better serve communities' needs by joining primary care, mental health, and addictions services into a single health care model. With two designated primary care sites in Indianapolis and another in Franklin, Adult & Child Health has three federally qualified community health centers operating in the Indy area.

"Health care can no longer afford to be siloed with separation of physical and behavioral treatment services," Adult & Child Health CEO Allen Brown said. "Our patients' physical and mental health certainly aren't separated. Adding primary care and advanced funding through federal designation means A&C will have a sustainable model for unified, comprehensive, whole health services."



A&C EMPLOYEES CELEBRATE THEIR ONE-YEAR WORK ANNIVERSARIES

JOINT COMMISSION GOLD SEAL OF APPROVAL: Adult & Child Health earned the **Joint Commission's Gold Seal of Approval for Behavioral Health Care Accreditation** by demonstrating continuous compliance with performance standards, as well as an initial Ambulatory Health Care Accreditation by achieving primary health care standards. The Gold Seal of Approval is a standard of excellence that shows an organization's commitment to safety and effectiveness. Adult & Child Health underwent a rigorous Joint Commission onsite survey as part of the accreditation process in April. During the review, the agency demonstrated compliance with over 1,500 behavioral health and ambulatory health care standards related to patient care, treatment, services, leadership, screening procedures for early identification of risk of harm, human resource processes, and environment of care. Onsite observations, interviews with staff and clients, and a review of records were also conducted and evaluated.

HOMELESS SERVICE PROVIDER OF THE YEAR: The **Coalition for Homelessness Intervention and Prevention** awarded Adult & Child Health as its **2017 Service Provider of the Year**. Each year, CHIP recognizes one organization that provides outstanding service to those who are facing homelessness. The honoree each year is an agency that celebrates innovative care and compassionate services that help people overcome barriers to permanent housing. It recognizes an organization that's actively involved in ending homelessness through collaborative systems work in the Indianapolis-area Continuum of Care. In the 10 months leading up to the recognition in October 2017, Adult & Child Health worked with 703 individuals who were experiencing homelessness, including 183 who were younger than age 18. During the past 30 years, Adult & Child Health has worked with many community leaders and shared agencies on a shared mission to fight homelessness. In 2016, Adult & Child Health opened its primary care clinic at 222 E. Ohio St. in downtown Indianapolis, bringing increased medical service options to the homeless. A&C also recently joined the city of Indianapolis, Anthem and Partners in Housing to launch the Blue Triangle program, a unique program that helps the homeless get off the streets and into permanent housing through services that directly target the health and socioeconomic conditions that led to homelessness.

COMMUNITY IMPACT AWARD: The **Franklin Chamber of Commerce** honored Adult & Child Health in February with its Community Impact Award. Each year, this award highlights a business organization whose success positively affects the community's economy and quality of life for Franklin residents. As a nonprofit provider of primary care, child welfare, mental health and addictions services, A&C's programs contribute to the overall health of Franklin residents. The organization participates in a wide range of community health and wellness initiatives, such as The Partnership for a Healthier Johnson County, the United Way "No Place to Call Home" program, and the Johnson County Systems of Care Collaborative. Adult & Child Health's Franklin-based clinical teams provide prevention, early intervention and mental health services to thousands of students each year. A&C's family medicine clinic at Northwood Plaza, which opened in 2016, increases affordable care access for Franklin residents.

"WITH HOPE, COMPASSION AND CREATIVITY, WE
DELIVER LIFE-ENHANCING PHYSICAL, SOCIAL AND
BEHAVIORAL HEALTH CARE SERVICES."



INDIANAPOLIS, IN

MARION



MOORESVILLE, IN



MORGAN





MARTINSVILLE, IN

FRANKLIN, IN

BARTHOLOMEW



COLUMBUS, IN



*In FY18 Adult & Child Health was awarded a total of **\$2,180,995.00** from public and private funding sources.*

Program Name

Description

Transition Aged Youth

Amount Awarded: **\$127,303**

Funder: Indiana Division of Mental Health and Addictions (DMHA)

The program will support the growth of independent living skills, healthy interpersonal proficiency, and social development through experiences in the youth's classroom and in the community.

Marion & Johnson County System of Care Collaboratives

Amount Awarded: **\$100,000**

Funder: Indiana Division of Mental Health and Addictions (DMHA)

This funding supports the placement of a Local SOC Coordinator, a staff position that increases the capacity of our local SOC in Marion County.

PATH

Amount Awarded: **\$147,700**

Funder: Indiana Division of Mental Health and Addictions (DMHA)

Using the Critical Time Intervention Model, outreach workers engage consumers and coach them through a 3-phase process toward long term health care and stable housing.

Central Indiana Pre-Employment Transition Services Collaborative

Amount Awarded: **\$81,360**

Funder: FSSA/Vocational Rehab(HUD)

This collaborative provides Pre-Employment Transition Services for students with disabilities in up to 71 high schools across 11 Central Indiana counties, including Marion County.

Integrated Care Entity

Amount Awarded: **\$645,748**

Funder: FSSA/Primary Care Behavioral Health Integration

This funding allows A&C's primary care clinics to integrate services with behavioral health providers, provide outreach to individuals and connect them with additional health care resources.

Supported Housing

Amount Awarded: **\$417,213**

Funder: Housing Urban Development (HUD)

Four grants awarded by HUD bring housing resources to homeless persons, linking them to needed behavioral health and primary care services.

Ihost

Amount Awarded: **\$140,977**

Funder: Federal Sub Contract

This program is designed to streamline and coordinate services among area homeless intervention provider agencies.

Program Name

Description

Summer Youth Program
Amount Awarded: **\$16,000**
Funder: Lilly Endowment

Funding assists Adult & Child Health to provide "Kamp Kool" during the summer months, keeping youth engaged, working on life skills, so they're ready to learn and participate when school reconvenes in the fall.

The Housing and Medicaid Services Pilot Program/ Blue Triangle Pilot
Amount Awarded: **\$209,817**
Funder: Anthem/Blue Triangle Contract

Project is aimed to provide a temporary safe haven and health care services to individuals who are experiencing homelessness.

IN PACT
Amount Awarded: **\$115,000**
Funder: Health Care Education & Training Contract

Under this contract, Adult & Child Health provides evidence-based youth development programming for individuals between the ages of 12 and 19 in Marion County.

TOP
Amount Awarded: **\$113,000**
Funder: Health Care Education & Training Contract

Under this contract, Adult & Child Health provides evidence-based youth development programming for individuals between the ages of 12 and 19 in Marion County.

Healthy Futures
Amount Awarded: **\$66,877**
Funder: Kendrick Foundation

Healthy Futures is a partnership with the Mooresville Consolidated School Corporation to implement a school-based suicide and substance abuse prevention program in Morgan County, Indiana.

STRENGTH IN NUMBERS



We helped
3,541 Students excel in 122 area schools



We helped
232 Clients improve their job skills via our JobLinks program



We helped over
33,527 Individuals and families lead healthier lives



304 Kids received care from 340 foster families
55,868 safe nights

OUR TEAMS

THE & POWER OF

Throughout our lives we learn from others, we support our friends, and together, we write our life stories. Stories about happiness and about fear. Stories about success and defeat. Stories about loneliness and recovery. Together our stories intertwine and lead us down remarkable paths.

Adult & Child Health believes in walking alongside our clients and patients to help them take control of their lives and write the next chapter of their story. We help them see that mistakes, difficult circumstances, and missed opportunities do not define their future and there is always another chapter to be written.

So what better symbol to bond us to our mission than the ampersand?

A symbol of unity. A symbol of continuation. A symbol of more yet to come. Just as the ampersand bonds partners to a common goal, and people to a common pursuit, so too, does the ampersand bond us to our mission.

Let us never forget the power of "&" as we work in concert with our clients to write the next chapter in their story. For our days are full of powerful stories that never end because of the promise one simple word brings.

The promise of another chance, another day, another chapter.

Adult & Child Health has amazing teams doing amazing things! A quarterly award, "The Power of &," has been created to recognize teams that demonstrate above & beyond commitment to our agency's mission, vision, and values.



**FOSTER CARE
TEAM AWARD WINNERS**



**CREDIBLE IMPLEMENTATION
TEAM AWARD WINNERS**



**HOMELESS & HOUSING RESOURCE
TEAM AWARD WINNERS**



**ADULT TRANSITIONAL LIVING
TEAM AWARD WINNERS**

STRIVE
Positive attitude
Performance versatility
Advocacy for consumers
Good work ethic
Willingness to go above and beyond
Peculiar to mentor others
**ADULT & CHILD
HEALTH**
Loyalty and commitment

Each quarter we celebrate mission-driven employees who set the standards for excellence and innovation.

2017

Third Quarter Winners



Emily Sharpe



Zaitin Par



Emily Fisher



Alannah Rosenbalm



Jade Muncy



Amy Dickinson

Fourth Quarter Winners



Jaymee Cummings



Anna Bleke



Nicole Lane-Mullins



Emily Snipes



Michelle Reed



Stephanie Hunter

(Employee
of the Year)

2018

First Quarter Winners



Alannah Rosenbalm



Jade Muncy



Amy Dickinson

Second Quarter Winners



Emily Snipes



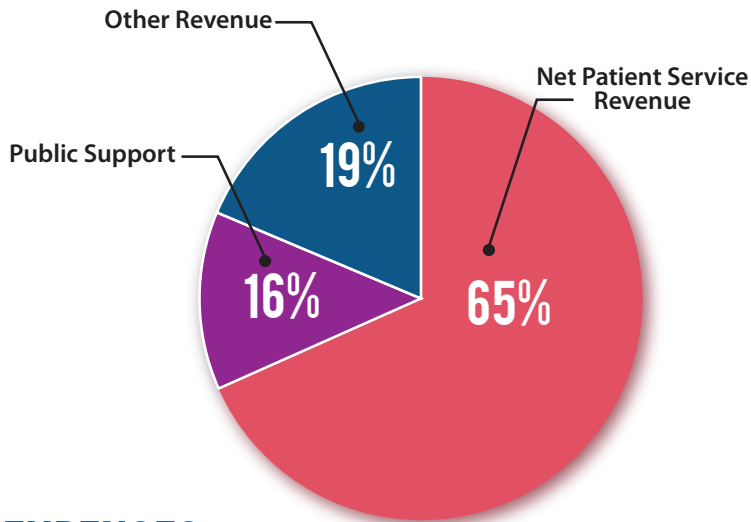
Michelle Reed



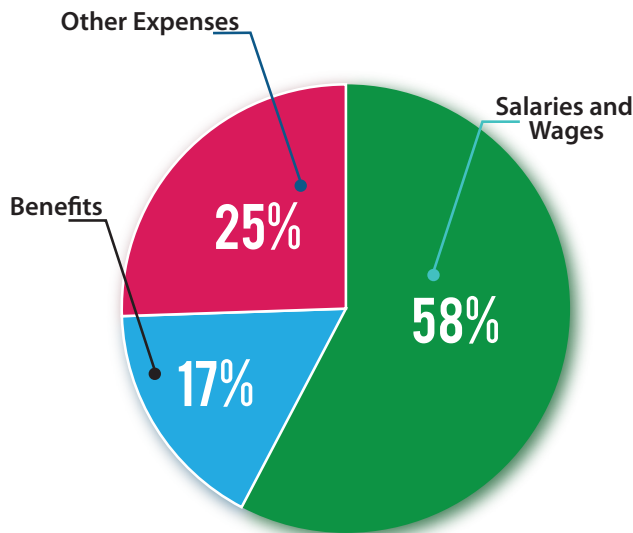
Stephanie Hunter

FINANCIAL PROFILE & CLIENT DEMOGRAPHICS

REVENUE



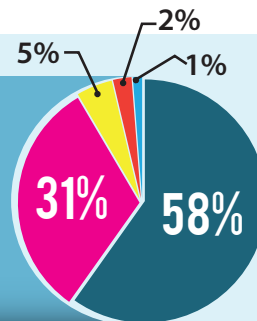
EXPENSES



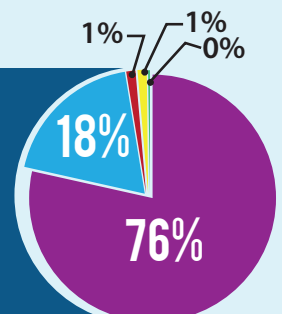
TOTAL OPERATING REVENUE



CLIENT RESIDENCY BY COUNTY



CLIENT COUNT BY RACE



THANK YOU!

A special thanks to our community partners who have long supported us and our mission.



g e n o a



Our Locations

222 E. Ohio St.
Indianapolis, IN 46204

8320 Madison Ave.
Indianapolis, IN 46227

107 N. State Road 135
Greenwood, IN 46142

1860 Northwood Plaza
Franklin, IN 46131

603 E. Washington St.
Indianapolis, IN 46204

8404 Sear Terrace Ste. 100
Indianapolis, IN 46227

86 Drake Road
Franklin, IN 46131

3920 E. 25th St.
Columbus, IN 47203

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