“With hope, compassion and creativity, we deliver life-enhancing physical, social, and behavioral health care services.” We’ve lived that mission statement every day since our agency’s inception in 1949, and today our services reach more people, in more communities, than ever before. In the past few years, Adult & Child Health has invested heavily to improve our support of people experiencing multiple life challenges in Central Indiana. For thousands of low-income persons and families we serve, A&C has expanded services in many areas to improve client access to care. To better serve the whole health needs of persons in our care, Adult & Child Health:

• Became a Federally Qualified Health Center (FQHC) Look Alike program, to provide primary care to underserved, disadvantaged populations
• Was certified by the State of Indiana as an Integrated Care Entity, demonstrating our commitment to the coordination & integration of primary and behavioral health services
• Launched Medication Assisted Therapy (MAT) in response to Indiana’s opioid epidemic
• Implemented organizational best practices to assist and stabilize persons at high risk for suicide
• Expanded mental health services to several area schools
• Was reaccredited for 3 years by The Joint Commission, adding Ambulatory Care to our Behavioral Health accreditation

Through the skillful, dedicated service of 634 diverse, mission-driven employees, we’re able to make a significant impact on the lives of those we serve. Within the organization, A&C Health is proud of our flexible, employee-focused work culture. A workplace culture where we develop clinical leaders, empower teams, and encourage staff to identify opportunities for improvement and efficiency. We believe supporting the growth of our staff leads to better care and outcomes for the persons we serve.

This has been a great year for Adult & Child Health. We are proud of the impact we bring to communities and the support we have from our outstanding staff, our schools and governmental partners, and the many agencies and stakeholders who support us. We are grateful for the opportunity to serve the people and communities of Central Indiana.

~ Allen Brown
Chief Executive Officer
Throughout our lives we learn from others, we support our friends, and stories about happiness and about chapter in their story. For our days lives and write the next chapter of alongside our clients and patients. So what better symbol to bond us and people to a common pursuit, mistakes, difficult circumstances, and missed opportunities do not. Adult & Child believes in walking and missed opportunities do not. The promise of another chance, to come. Just as the ampersand intertwine and lead us down remarkable paths.

Adult & Child Health is an innovative, mission-driven health care and social service organization committed to helping people live healthier lives and reach their goals. Through a whole health model of care, our services impact every stage and area of life. Our staff support people at home, at work, at school, and in the community.

69 Years of care for Central IN residents
634 Mission-driven Employees
444,838 Hours devoted to helping people live healthier lives
3,865 Provided Primary care visits

Adult & Child is governed by a volunteer Board of Directors who are representative of the communities we serve.

Chair
Sue Collins, RN
Case Management Society of America

Vice Chair
Steve Wohlford, COO
Johnson Memorial Hospital

Treasurer
Dustin Huddleston, Attorney
Huddleston & Huddleston

Secretary
Dawn Shimp, Admin. Research Asst.
ACT Center of Indiana
IUPUI Psychology Department

Baindu Bayon, Ph.D.
Molecular Genetics
Indiana University School of Medicine

Robert Marshall, Fellow
Building Excellent Schools

Tom Gaunt, Managing Director
Geometric Solutions, LLC

Robert Hurley, Attorney
Robert Hurley – Attorney at Law

Tony Roscetti, Vice President
PNC Bank

Carole McKinney, Instructor
Franklin College

Joe Villanueva, Chief Deputy Prosecutor
Johnson County Prosecutor’s Office

Leslie Kelly, MSW
Program Director, Horizon House
PRIDE: More than 50 Adult & Child Health employees, friends and family members took part in the annual Indy Pride Festival on June 9, to show support for social justice, fairness, equality and diversity. Participants marched in the parade and helped spread the word about the agency’s welcoming stance toward the LGBTQ community and its supporters.

#FOSTERINGLOVE CAMPAIGN: In May, to help commemorate Foster Care Awareness Month, Adult & Child Health addressed the foster crisis head-on. With a massive increase in need for foster parents and foster parent resources, Adult & Child Health partnered with local businesses and organizations to increase their support of Therapeutic Foster Care by donating funds, encouraging social media support, hosting donation boxes, and other efforts. This was the agency’s first social media campaign designed to raise awareness around the immediate need for foster homes in Indiana, and it educated people on the many ways to support Indiana’s foster children. The social media push resulted in a 383% increase in Facebook reach from April to May, and Twitter impressions increased from 2,302 in April to 39,100 in May. Additionally, Indianapolis mayor Joe Hogsett pledged his support.

Adult & Child Health Earns FQHC Status

In December 2017, Adult & Child Health’s primary care clinics received designation as a Federally Qualified Health Center (FQHC) Look Alike program. Under the Health and Resources Services Administration (HRSA), Federally Qualified Health Centers ensure access to health care for underserved communities and vulnerable populations, regardless of a patient’s ability to pay.

A long-term provider of mental health, addictions, and child welfare services, Adult & Child is a relative newcomer to primary care services. Achieving federal designation for primary care allows Adult & Child to better serve communities’ needs by joining primary care, mental health, and addictions services into a single health care model. With two designated primary care sites in Indianapolis and another in Franklin, Adult & Child Health has three federally qualified community health centers operating in the Indy area.

“Health care can no longer afford to be siloed with separation of physical and behavioral treatment services,” Adult & Child Health CEO Allen Brown said. “Our patients’ physical and mental health certainly aren’t separated. Adding primary care and advanced funding through federal designation means A&C will have a sustainable model for unified, comprehensive, whole health services.”
JOINT COMMISSION GOLD SEAL OF APPROVAL: Adult & Child Health earned the Joint Commission’s Gold Seal of Approval for Behavioral Health Care Accreditation by demonstrating continuous compliance with performance standards, as well as an initial Ambulatory Health Care Accreditation by achieving primary health care standards. The Gold Seal of Approval is a standard of excellence that shows an organization’s commitment to safety and effectiveness. Adult & Child Health underwent a rigorous Joint Commission onsite survey as part of the accreditation process in April. During the review, the agency demonstrated compliance with over 1,500 behavioral health and ambulatory health care standards related to patient care, treatment, services, leadership, screening procedures for early identification of risk of harm, human resource processes, and environment of care. Onsite observations, interviews with staff and clients, and a review of records were also conducted and evaluated.

HOMELESS SERVICE PROVIDER OF THE YEAR: The Coalition for Homelessness Intervention and Prevention awarded Adult & Child Health as its 2017 Service Provider of the Year. Each year, CHIP recognizes one organization that provides outstanding service to those who are facing homelessness. The honoree each year is an agency that celebrates innovative care and compassionate services that help people overcome barriers to permanent housing. It recognizes an organization that’s actively involved in ending homelessness through collaborative systems work in the Indianapolis-area Continuum of Care. In the 10 months leading up to the recognition in October 2017, Adult & Child Health worked with 703 individuals who were experiencing homelessness, including 183 who were younger than age 18. During the past 30 years, Adult & Child Health has worked with many community leaders and shared agencies on a shared mission to fight homelessness. In 2016, Adult & Child Health opened its primary care clinic at 222 E. Ohio St. in downtown Indianapolis, bringing increased medical service options to the homeless. A&C also recently joined the city of Indianapolis, Anthem and Partners in Housing to launch the Blue Triangle program, a unique program that helps the homeless get off the streets and into permanent housing through services that directly target the health and socioeconomic conditions that led to homelessness.

COMMUNITY IMPACT AWARD: The Franklin Chamber of Commerce honored Adult & Child Health in February with its Community Impact Award. Each year, this award highlights a business organization whose success positively affects the community’s economy and quality of life for Franklin residents. As a nonprofit provider of primary care, child welfare, mental health and addictions services, A&C’s programs contribute to the overall health of Franklin residents. The organization participates in a wide range of community health and wellness initiatives, such as The Partnership for a Healthier Johnson County, the United Way “No Place to Call Home” program, and the Johnson County Systems of Care Collaborative. Adult & Child Health’s Franklin-based clinical teams provide prevention, early intervention and mental health services to thousands of students each year. A&C’s family medicine clinic at Northwood Plaza, which opened in 2016, increases affordable care access for Franklin residents.
“With hope, compassion and creativity, we deliver life-enhancing physical, social and behavioral health care services.”
With hope, compassion and creativity, we deliver life-enhancing physical, social and behavioral health care services.

INDIANAPOLIS, IN

MARTINSVILLE, IN

FRANKLIN, IN

BARTHOLOMEW

COLUMBUS, IN
<table>
<thead>
<tr>
<th>Program Name</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td><strong>Transition Aged Youth</strong></td>
<td>The program will support the growth of independent living skills, healthy interpersonal proficiency, and social development through experiences in the youth’s classroom and in the community.</td>
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<tr>
<td>Amount Awarded: $127,303 Funder: Indiana Division of Mental Health and Addictions (DMHA)</td>
<td></td>
</tr>
<tr>
<td><strong>Marion &amp; Johnson County System of Care Collaboratives</strong></td>
<td>This funding supports the placement of a Local SOC Coordinator, a staff position that increases the capacity of our local SOC in Marion County.</td>
</tr>
<tr>
<td>Amount Awarded: $100,000 Funder: Indiana Division of Mental Health and Addictions (DMHA)</td>
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<tr>
<td><strong>PATH</strong></td>
<td>Using the Critical Time Intervention Model, outreach workers engage consumers and coach them through a 3-phase process toward long term health care and stable housing.</td>
</tr>
<tr>
<td>Amount Awarded: $147,700 Funder: Indiana Division of Mental Health and Addictions (DMHA)</td>
<td></td>
</tr>
<tr>
<td><strong>Central Indiana Pre-Employment Transition Services Collaborative</strong></td>
<td>This collaborative provides Pre-Employment Transition Services for students with disabilities in up to 71 high schools across 11 Central Indiana counties, including Marion County.</td>
</tr>
<tr>
<td>Amount Awarded: $81,360 Funder: FSSA/Vocational Rehab(HUD)</td>
<td></td>
</tr>
<tr>
<td><strong>Integrated Care Entity</strong></td>
<td>This funding allows A&amp;C’s primary care clinics to integrate services with behavioral health providers, provide outreach to individuals and connect them with additional health care resources.</td>
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<tr>
<td>Amount Awarded: $645,748 Funder: FSSA/Primary Care Behavioral Health Integration</td>
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<tr>
<td><strong>Supported Housing</strong></td>
<td>Four grants awarded by HUD bring housing resources to homeless persons, linking them to needed behavioral health and primary care services.</td>
</tr>
<tr>
<td>Amount Awarded: $417,213 Funder: Housing Urban Development (HUD)</td>
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<tr>
<td><strong>Ihost</strong></td>
<td>This program is designed to streamline and coordinate services among area homeless intervention provider agencies.</td>
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<tr>
<td>Amount Awarded: $140,977 Funder: Federal Sub Contract</td>
<td></td>
</tr>
</tbody>
</table>
**Program Name**  
Summer Youth Program  
Amount Awarded: **$16,000**  
Funder: Lilly Endowment

**Description**  
Funding assists Adult & Child Health to provide "Kamp Kool" during the summer months, keeping youth engaged, working on life skills, so they’re ready to learn and participate when school reconvenes in the fall.

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Description</th>
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<tbody>
<tr>
<td>The Housing and Medicaid Services Pilot Program/ Blue Triangle Pilot</td>
<td>Project is aimed to provide a temporary safe haven and health care services to individuals who are experiencing homelessness.</td>
</tr>
</tbody>
</table>
| Amount Awarded: **$209,817**  
Funder: Anthem/Blue Triangle Contract                                           | Under this contract, Adult & Child Health provides evidence-based youth development programming for individuals between the ages of 12 and 19 in Marion County. |

| IN PACT                                                                 | Under this contract, Adult & Child Health provides evidence-based youth development programming for individuals between the ages of 12 and 19 in Marion County. |
| Amount Awarded: **$115,000**  
Funder: Health Care Education & Training Contract                           | Healthy Futures is a partnership with the Mooresville Consolidated School Corporation to implement a school-based suicide and substance abuse prevention program in Morgan County, Indiana. |
| TOP                                                                         |                                                                                                 |
| Amount Awarded: **$113,000**  
Funder: Health Care Education & Training Contract                           |                                                                                                 |
| Healthy Futures                                                             |                                                                                                 |
| Amount Awarded: **$66,877**  
Funder: Kendrick Foundation                                                     |                                                                                                 |

**STRENGTH IN NUMBERS**

- **We helped** over 33,527 Individuals and families lead healthier lives.
- **We helped** 3,541 Students excel in 122 area schools.
- **We helped** 232 Clients improve their job skills via our JobLinks program.
- **We helped** 304 Kids received care from 340 foster families.
- **We helped** 55,868 safe nights.
OUR TEAMS

THE POWER OF

Throughout our lives we learn from others, we support our friends, and together, we write our life stories. Stories about happiness and about fear. Stories about success and defeat. Stories about loneliness and recovery. Together our stories intertwine and lead us down remarkable paths.

Adult & Child Health believes in walking alongside our clients and patients to help them take control of their lives and write the next chapter of their story. We help them see that mistakes, difficult circumstances, and missed opportunities do not define their future and there is always another chapter to be written.

So what better symbol to bond us to our mission than the ampersand? A symbol of unity. A symbol of continuation. A symbol of more yet to come. Just as the ampersand bonds partners to a common goal, and people to a common pursuit, so too, does the ampersand bond us to our mission.

Let us never forget the power of “&” as we work in concert with our clients to write the next chapter in their story. For our days are full of powerful stories that never end because of the promise one simple word brings. The promise of another chance, another day, another chapter.

Adult & Child Health has amazing teams doing amazing things! A quarterly award, “The Power of &,” has been created to recognize teams that demonstrate above & beyond commitment to our agency’s mission, vision, and values.

Each quarter we celebrate mission-driven employees who set the standards for excellence and innovation.

First Quarter Winners

Emily Sharpe  Zaitin Par  Emily Fisher

Second Quarter Winners

Nicole Lane-Mullins

Third Quarter Winners

Alannah Rosenbalm  Jade Muncy

Fourth Quarter Winners

Jayme Cummings  Anna Bleke  Nicole Lane-Mullins

Fourth Quarter Winners (Employee of the Year)

Emily Snipes  Michelle Reed  Stephanie Hunter

2017

2018
welfare, mental health and addictions services, A&C's programs contribute to the overall health of Franklin residents.

Shared mission to fight homelessness. In 2016, Adult & Child Health opened its primary care clinic at 222 E. Ohio St. in downtown Indianapolis, bringing increased medical service options to the homeless. A&C also recently joined the city

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Honored Adult & Child Health in February with the Community Impact Award. Each year, this award highlights a business organization whose success positively affects

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In 2017, Service Provider of the Year.

Joint Commission's Gold Seal of Approval

Indianapolis-area Continuum of Care. In the 10 months leading up to the recognition in October 2017, Adult & Child Health worked with 703 individuals who were experiencing homelessness, including 183 who were younger than age

The organization participates in a wide range of community health and wellness initiatives, such as The Partnership for

18. During the past 30 years, Adult & Child Health has worked with many community leaders and shared agencies on a

1%  1%  1%  0%

5%  2%  1%  0%

31%  58%  11%  11%  11%  11%

Morgan  44MM  FY2016-17

FY2015-16

FY2017-18

Revenue

Net Patient Service Revenue

Other Revenue

Public Support

19%  16%  65%

58%  25%  17%

Salaries and Wages

Benefits

Other Expenses

Expenses

Client Demographics

Hendricks

Marion

Johnson

Bartholomew

Morgan

Hendricks

Marion

Johnson

Bartholomew

Other Revenue

Net Patient Service Revenue

Client Residency by County

Client Count by Race

White

Black/African American

American Indian/Hispanic

Native Hawaiian/Pacific Islander

Asian
A special thanks to our community partners who have long supported us and our mission.

Thank you!

adultandchild.org